

Agenda Item 4 - General Manager's Report



April 19, 2023

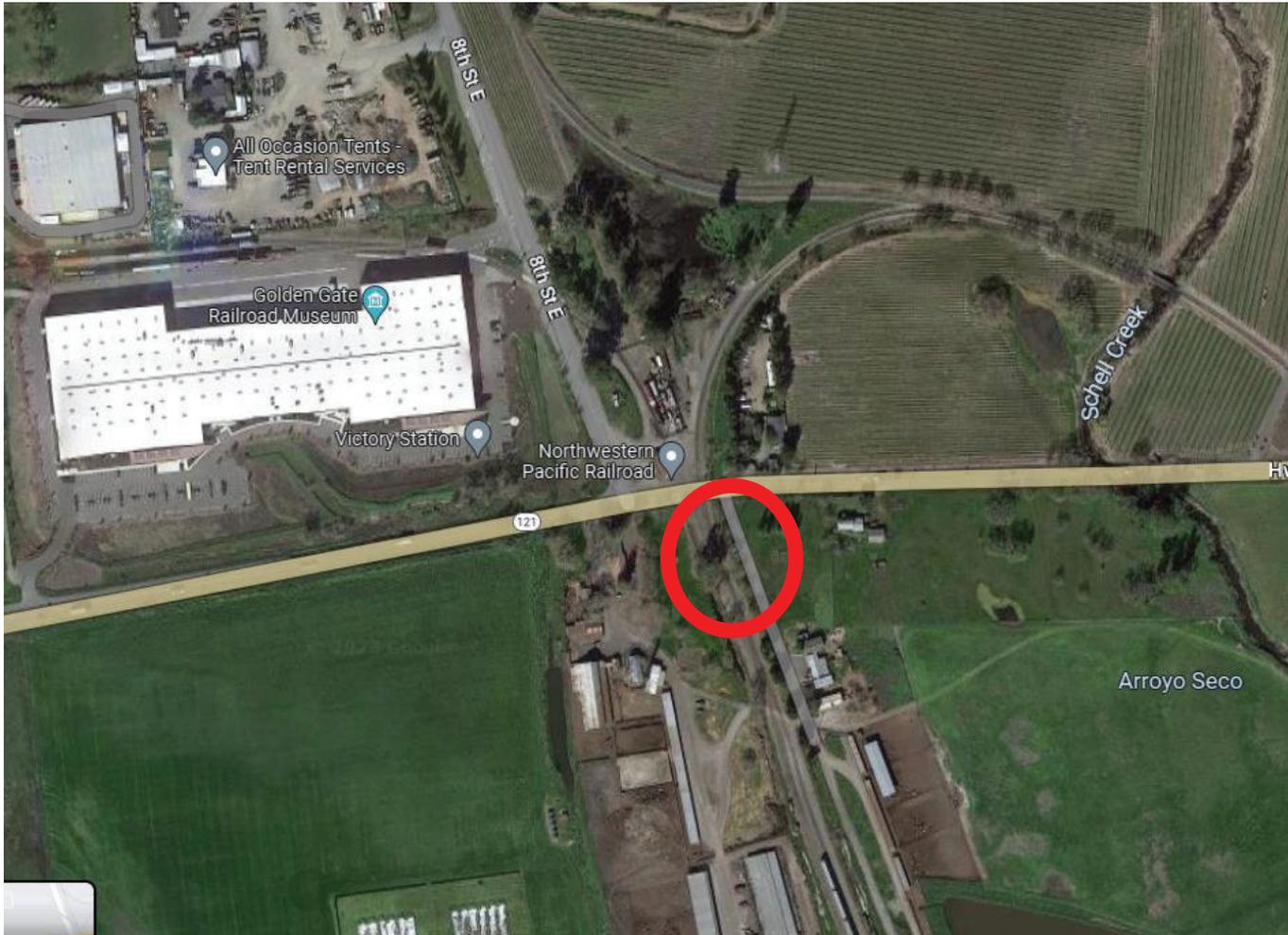
General Manager's Report

- Freight Incident
- Contracts/Procurements over \$100K
- Oracle Park Connection
- Ridership
- Upcoming Improvements
- Marketing and Communications
- Regional Coordination
- Highlight of the Month
- Questions

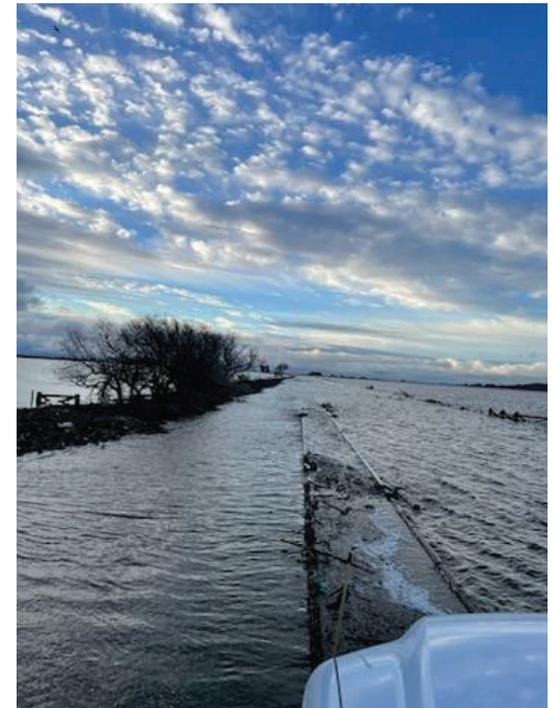
Freight Incident

- Freight Incident Facts
 - March 16, 2023 @ 8:06 PM
 - Eight car train
 - Speed = 5 MPH
 - Hauling feed grain (non-hazardous materials)
 - Four cars derailed
 - Two cars tipped over
 - No injuries
 - Cause of incident: Saturated rail bed due to flooding
 - Contractor re-railed cars Monday March 20, 2023
 - Staff repaired and inspected track
 - Delivered freight on March 27, 2023
 - Total cost of damages \$234,228
- Applied for reimbursement through emergency relief funding

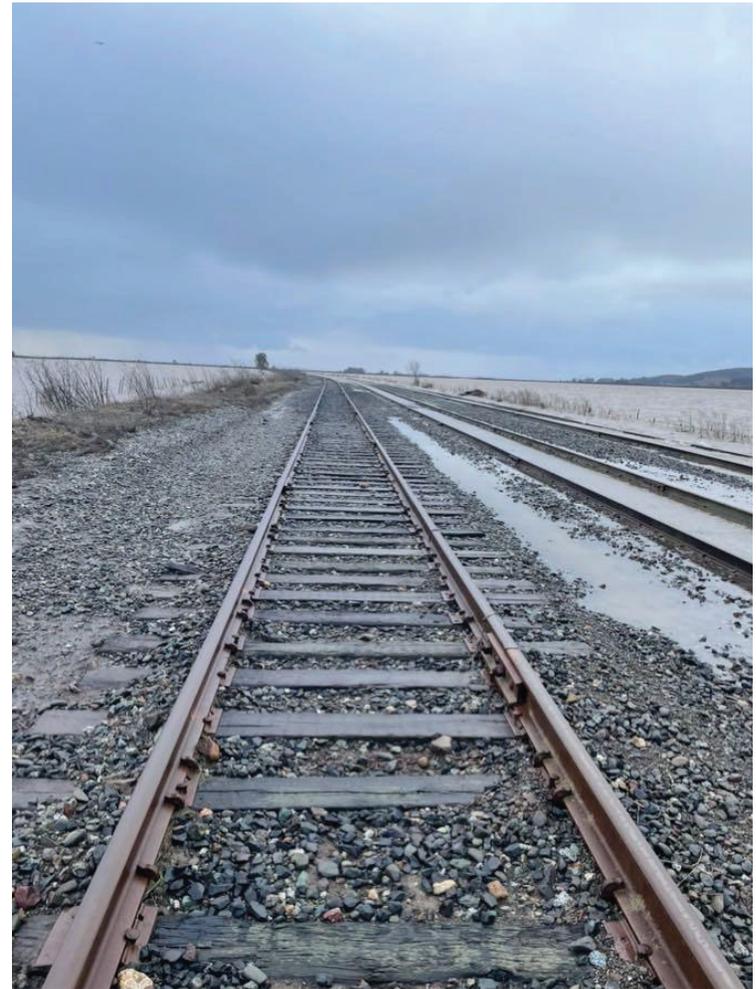
Freight Incident



Freight Incident



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Freight Incident



Freight Incident



Contracts/Procurement over \$100K

AMENDMENTS / CHANGE ORDERS				
CONTRACT #	COMPANY NAME	ACTION	DESCRIPTION	AMOUNT
OP-PS-19-005	Hulcher Services, Inc.	Execute Amendment No. 2	On-Call Equipment Derailment Recovery and Mobile Repair Support Services	Increased Contract Amount By \$61,000.00

Contract #: OP-PS-19-005

Company Name: Hulcher Services Inc.

Action: Amendment 2

Description: On-call equipment derailment and mobile repair support services

Amount: Increased contract amount by \$61,000 (\$100,000 to \$161,000)



Oracle Park Connection

- Giants opening day was Friday, April 7th
- SMART saw **three times** the average number of passengers connecting at Larkspur



- Total SMART ridership was up approximately 9% for opening weekend
- Full Giants train-ferry connections schedule at: <https://www.sonomamarintrain.org/giantsgames>



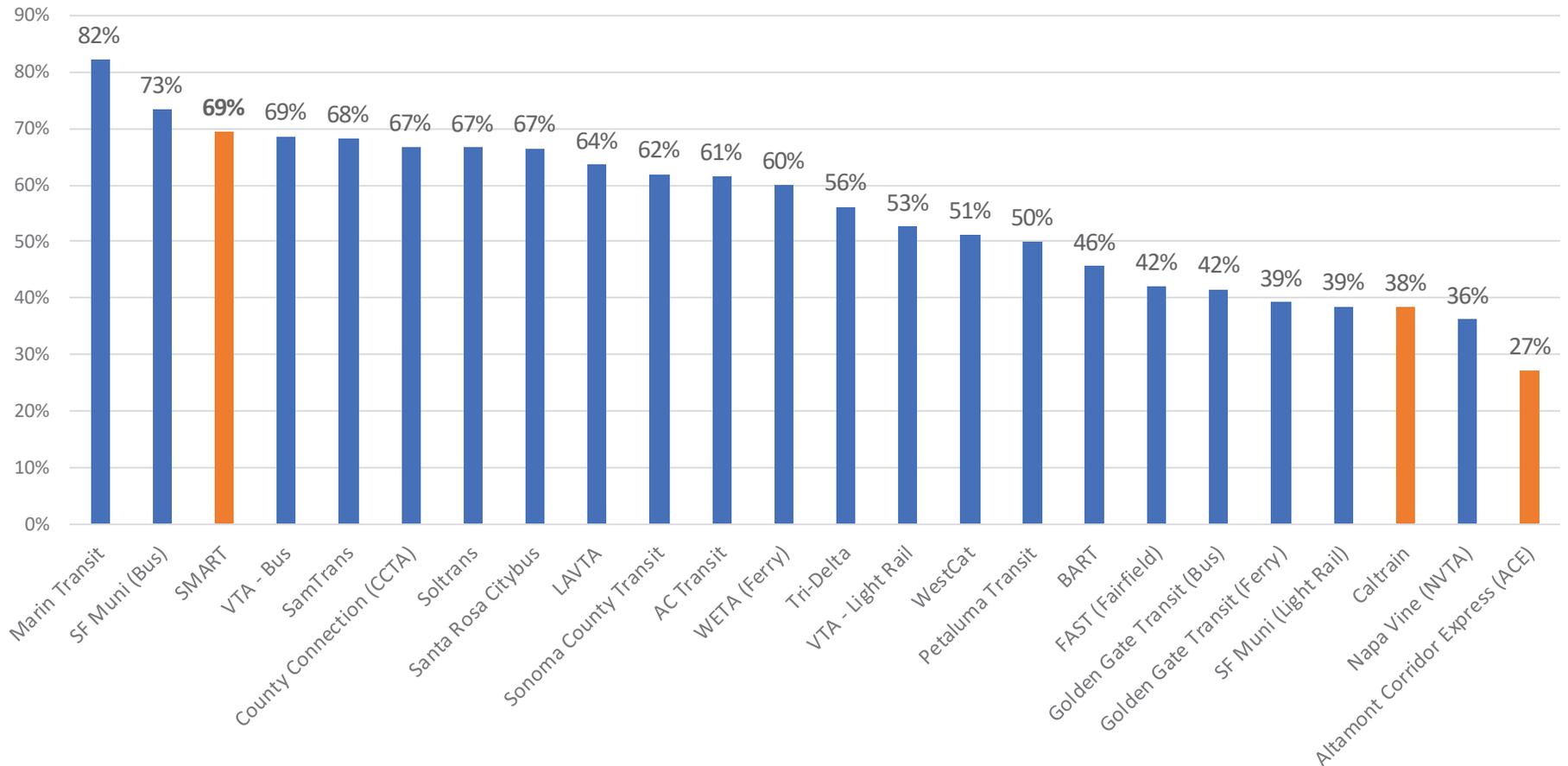
Oracle Park Connection

Date	Giants vs.	SOUTHBOUND TRIP TO ORACLE PARK				NORTHBOUND RETURN TRIP			
		SMART Train Trip #	SMART train arrives Larkspur Station	Ferry departs Larkspur Terminal	Giants game begins	Ferry departs Oracle Park	SMART train departures from Larkspur		
Fri, Apr. 7	vs. Royals	15	10:37 am	11:35 am	1:35pm	30 min. post game	6:39 pm	7:11pm	7:43pm
Sat, Apr. 8	vs. Royals	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Sun, Apr. 9	vs. Royals	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Sat, Apr. 22	vs. Mets	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Thu, Apr. 27	vs. Cardinals	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm
Sat, May 6	vs. Brewers	5	1:10 pm	2:15 pm	4:15 pm	30 min. post game	9:30 pm		
Sun, May 7	vs. Brewers	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Wed, May 10	vs. Nationals	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm
Wed, May 17	vs. Phillies	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm
Sat, May 20	vs. Marlins	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	9:30 pm
Sun, May 21	vs. Marlins	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Mon, May 29 <i>(holiday train schedule)</i>	vs. Pirates	3	10:50 am	12:15 pm	2:05 pm	30 min. post game	6:30 pm	7:30 pm	
Wed, May 31	vs. Pirates	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm
Sun, June 4	vs. Orioles	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Sat, June 10	vs. Cubs	5	1:10 pm	2:45 pm	4:35 pm	30 min. post game	9:30 pm		
Sun, June 11	vs. Cubs	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Thu, June 22	vs. Padres	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm
Sat, June 24	vs. D-Backs	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	9:30 pm
Sun, June 25	vs. D-Backs	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Tues, July 4 <i>(holiday train schedule)</i>	vs. Mariners	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Sat, July 8	vs. Rockies	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	9:30 pm
Sun, July 9	vs. Rockies	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Sat, July 29	vs. Red Sox	5	1:10 pm	2:15 pm	4:15 pm	30 min. post game	9:30 pm		
Sun, July 30	vs. Red Sox	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Thu, Aug. 3	vs. D-Backs	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm
Sun, Aug. 13	vs. Rangers	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Wed, Aug. 16	vs. Rays	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm
Sat, Aug. 26	vs. Braves	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	9:30 pm
Sun, Aug. 27	vs. Braves	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Wed, Aug. 30	vs. Reds	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm
Sun, Sep. 10	vs. Rockies	3	10:50 am	11:25 am	1:05 pm	30 min. post game	6:30 pm	7:30 pm	
Wed, Sep. 13	vs. Guardians	15	10:37 am	11:00 am	12:45 pm	30 min. post game	5:35 pm	6:39 pm	7:11 pm

Youth K-12 ride free on SMART June - Aug.



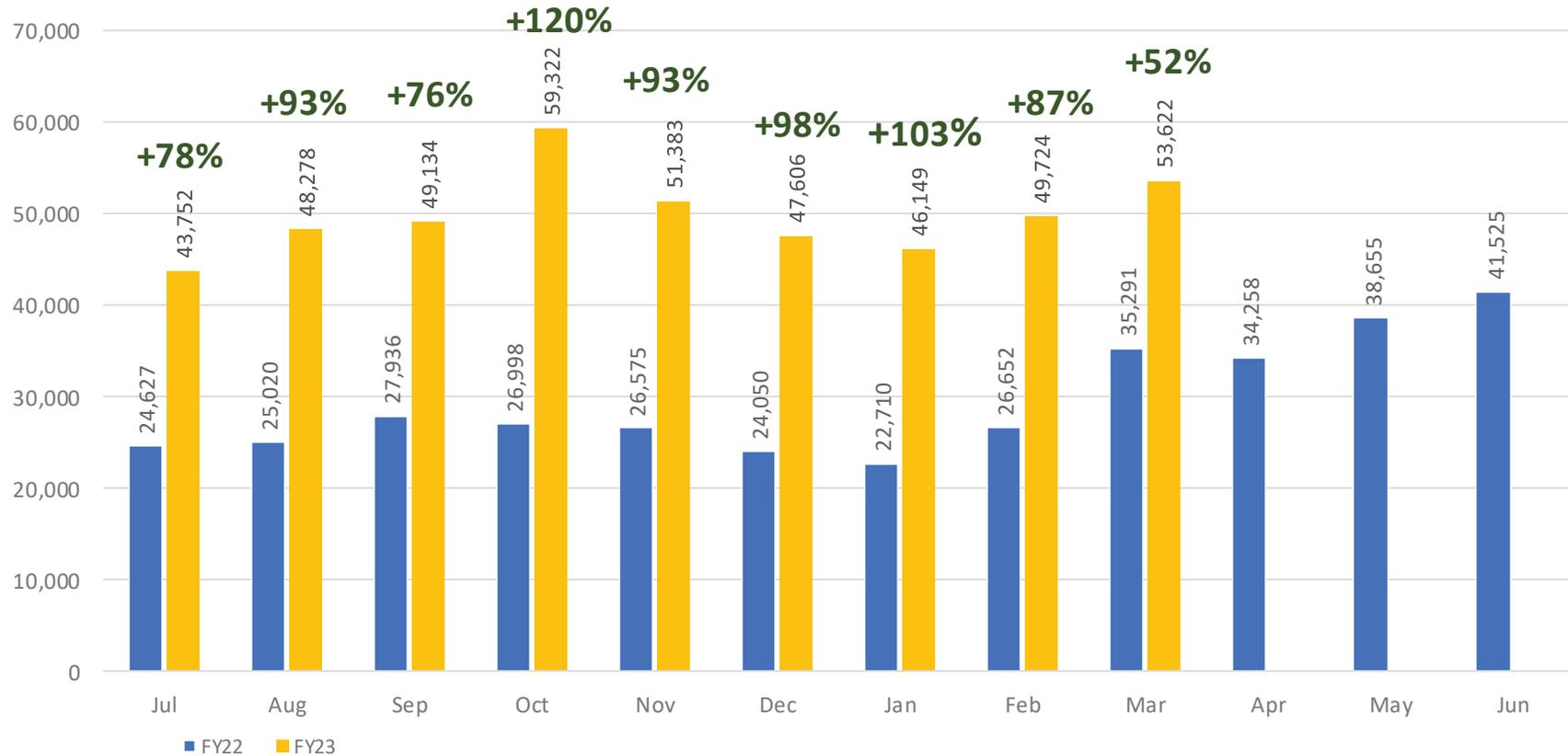
Ridership Recovery (Feb 2023 v Feb 2020)



- February 2023: SMART third highest recovery rate in Bay Area, and highest of rail agencies.



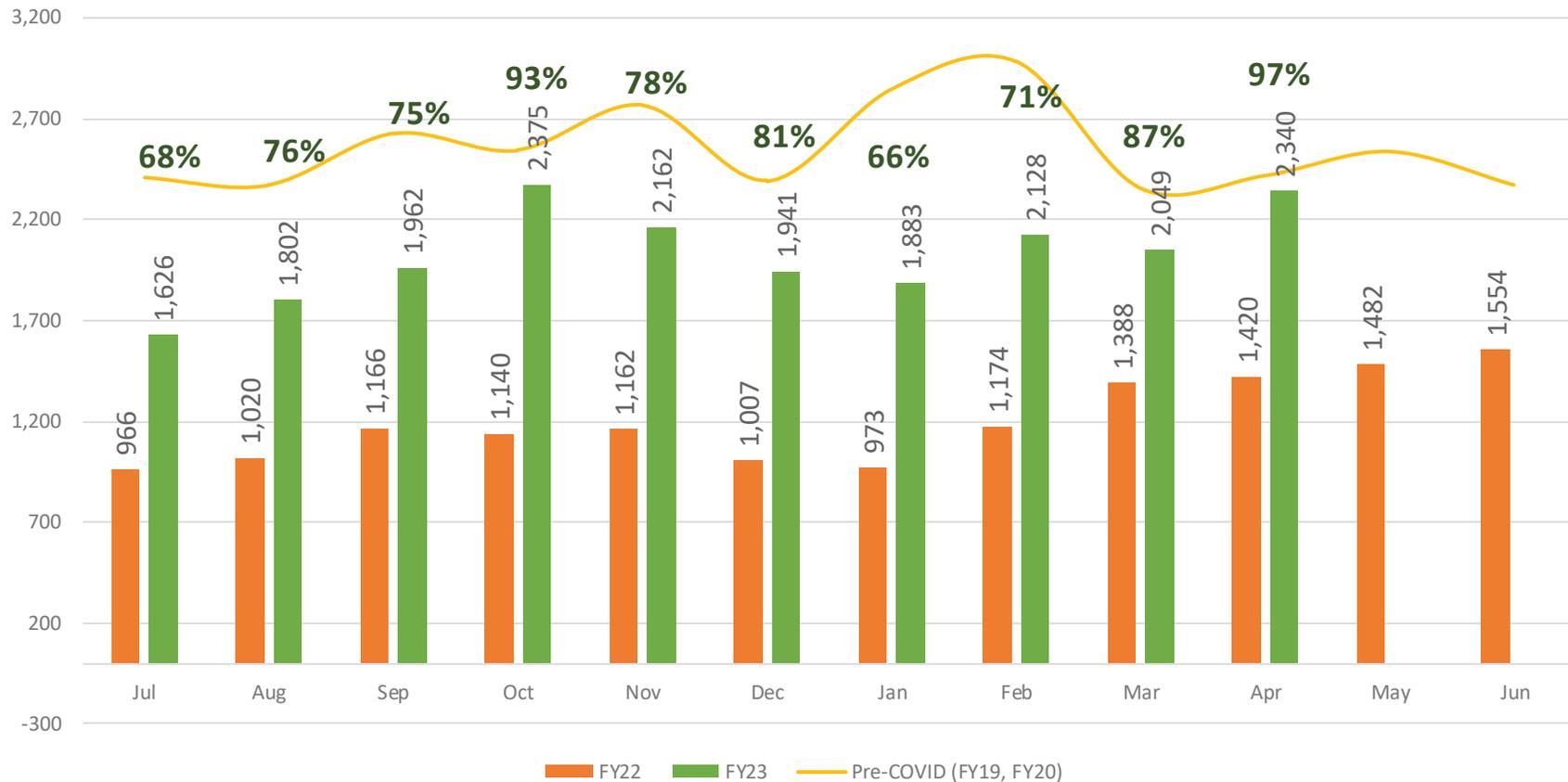
Monthly Ridership



- March ridership up 52% over last March
- FY23 ridership to date up 87% over last fiscal year



Average Weekday Ridership



- March Average Weekday ridership: 2,049
- April Average Weekday ridership: 2,340
 - At 97% of pre-COVID (April 2019)



Upcoming Improvements

- Fri/Sat late evening service
 - Begins May 5, 2023
 - SB departure – 7:41 PM (Fri) / 8:02 PM (Sat)
 - NB departure – 9:10 PM (Fri) / 9:30 PM (Sat)
- Free Summer Youth Pass
 - Begins June 1, 2023
 - Free fare June through August
- On today's agenda
 - Microtransit Pilot Project
 - Overnight parking
 - 3-day commute week monthly pass



Marketing & Communications



Marketing & Communications

the **Starlighter**
Your date night train

Plan a **date night** with SMART's new evening service on **Fridays & Saturdays.**

Ride the Starlighter to
Larkspur
San Rafael
Novato
Petaluma
Cotati
Rohnert Park
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your ticket to fun
**Youth
Ride
Free**

Summer 2023	SMART
	Marin Transit
	Sonoma County Transit
	Santa Rosa CityBus
	Petaluma Transit



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**Summer
2023
Youth
Ride
Free**

**June, July & August
youth K-12 ride FREE
on public transit in
Sonoma & Marin!**

Your ticket to fun

visit us online at:

SMART	sonomamarintrain.org
Sonoma Co. Transit	sctransit.com
Santa Rosa CityBus	srcity.org/citybus
Petaluma Transit	transit.cityofpetaluma.net
Marin Transit	marintransit.org

Public transit offers endless possibilities for fun trips this summer. Train and bus travel is a safe and reliable way to get around. **Start planning your summer adventures now!**



Regional Coordination

- **Golden Gate Ferry** made schedule changes on April 3rd, adding **three** new connecting ferries and improvements to existing connections
- **Marin Transit** will be making extensive changes to local routes on June 11, including improving connections at the **San Marin SMART station**.
- A **second route** will be extended to serve this station, opening new connections to destinations throughout the San Marin neighborhood and central Novato.



Highlight of the Month

Ken Hendricks

SMART Procurement Manager

Selected for

2024 APTA Emerging Leaders Program

1 of 35 transit professionals
selected nationwide



American
Public Transportation
Association



Questions?

Connect with us:

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